HOTEL INFORMATION



Arrival

Your room is available from 2 pm – just relax and feel right at home at this place!

Departure

May we ask you to vacate your room by 10.30 am? Many Thanks! You are welcome to leave your luggage at the reception. Late Check Out can be booked depending on availability.

Address

ANETSEDER Landhotel & Lofts / Raßbach 8 / D - 94136 Thyrnau / phone: +49 (0) 8501/91313

Adapter

No problem, you can borrow an adapter plug from us. Please contact the reception.

Doctor

If you need a doctor please contact the reception or directly:

Dr. med. Hirz tel.: 08586/1321

Marktplatz 9 a, 94051 Hauzenberg

Dentist

Seidl & Marienfeld, tel.: 08501/1555

Lambergstraße 11, Thyrnau

Pharmacy

Blaue-Apotheke tel.: 0851/943520

Alte Straße 69, 94034 Passau

Bayerwald-Apotheke tel: 08586/1566

Marktplatz 1, Hauzenberg

IN CASE OF EMERGENCIES, CALL EMERGENCY DOCTOR/EMSCUTIVE SERVICE NUMBER 112!

Bathrobe

A bathrobe is provided in your room.

Bank

Sparkasse Thyrnau, Raiffeisenbank Thyrnau and Kellberg, Deutsche Bank, Dresdner Bank etc. in Passau

Bed linen

On request we change your bed linen - also daily.

Complaints

We are very sorry if something is not up to our high standards. Please let us know immediately at the reception so that we can clarify and improve.

Fax

Our fax number is +49 (0) 8501/91314 Your faxes are available at the reception. Do you want to send a fax? The reception will fax it for you.

Fishing

Enjoy the tranquility of the idyllic fish pond 'Eggersdorfer Weiher'. Fishing license required.

Fitness

Our gym provides 'technogym' fitness devices.

Photocopies

Our reception will be pleased to help you.

Buffet Breakfast

We offer you an extensive breakfast buffet from 7 to 10 am in the restaurant. Breakfast is exclusively for breakfast. Please don't take anything to the room or outside. If requested, our kitchen team will prepare some packed lunch for you.

Key Card

Your room key will also open our entrance on the restaurant terrace, because the main entrance will be closed from 8 pm on overnight.

So always make sure, that you have your key card with you.

Shoe Shine

In the lobby area you'll find a shoe polish machine.

Luggage Service

On request, we bring your luggage to your room.

Towels

Please put your used towels on the bathroom floor so our housekeeping will change them for fresh towels.

Golf

- Driving range (day ticket)	€ 9,00
- 1 ball coin approx. 40 balls per basket	€ 3,00
- Greenfee Mon - Sun (day ticket)	€ 90,00 discounted for hotel guests € 45,00
- 6-hole golf course including range fee	€ 35,00 discounted for hotel guests € 30,00
- 9-hole golf course including range fee	€ 45,00 discounted for hotel guests € 35,00

Course license or handicap certificate is required. Please contact the reception, before you leave for the golf course. Golf bags can be stored in our garage opposite the golf buggy's.

(The garage is locked at night, however we assume no liability!)

Golf Lessons

Can be booked at the reception. Our Head-PRO Thomas Ihle offers 50 minutes for € 70,00.

Indoor Golf

Experience golf in a new way on the 27 most beautiful golf courses in the world. 60 minutes / € 40,00 info and registration at the reception.

Slippers

Slippers are available at the reception for € 3,00 per pair

Night Entrance

We close the front door at the main entrance at about 8 p.m.. Should you be absent, we ask you to take your room key with you. This locks the main entrance on the terrace/restaurant. Just hold the key card against the silver box, left from the front door of the terrace to restaurant.

Repairs

If you have any technical problems concerning your room, please contact the reception.

Care Products

Toothbrush, toothpaste a.s.o. can be purchased in the golf shop at the reception

Internet / Wireless LAN

It's for free – without any password – just enter 'WLAN Gäste'

Ticket Service

Our reception will provide help for getting some information and tickets for events, cruises a.s.o.

SPA Treatments

Please contact our reception for appointments for various treatments like full or half body massage, ayurveda treatments a.s.o.

Pillows

An additional pillow can be placed in your room on request.

Mail

You are welcome to hand over letters and postcards for sending to your "loved ones" at the reception.

<u>Post office Thyrnau</u> (Edeka-market)

Mon – Fri 8 am – 6 pm

IT support service

We are here to help. Please ask the reception we will help you wherever we can.

Umbrella

At the reception you can borrow an umbrella or in our golf shop you can buy umbrellas for sale.

Restaurant Bill

You are welcome to pay your daily restaurant consumption at departure. Please inform the service staff of your name or room number before ordering. Please check and sign the restaurant receipt. Our service staff will be happy to help you with further questions.

Room Service

We are happy to serve you food and drinks from 7am to 7pm in your room. Room service charge per service € 3,--

Kitchen

If you have a special request, please let us know in the service or the kitchen!

Church Service:

St. Blasius Kirche, Kellberg Franz-Xaver Kirche, Thyrnau

Fri 7 pm Thu 7 pm Sun 9 am Sun 10 am

Klosterkirche Thyrnau Protestant worship, St. Johannes

Sun 7.30 pm Passau, Grubweg Fri 7 pm Sun 10.30 am

Sewing Equipment

The reception is equipped with sewing utensils.

Payment

Your invoice can be payed at the reception at departure by cash or credit card (Visa or Mastercard)

Stamps

Stamps are available at the reception.

Books

On first floor there is a small library – free of charge.

Ironing

On the ground floor is an iron and laundry room for guests. Ironing board and iron are available.

Meal Hours

Buffet Breakfast 7 to 10 am Lunch/Dinner 2 to 8 pm Half Board Menu 6 to 7.30 pm

Tablet

Subject to availability, you can borrow a tablet for a fee. Just ask at the reception!

Safe

There is a room safe in your closet. Please observe the instructions for use and deposit your valuables there. For stolen valuables (jewelry, cash, etc.) in your room, we assume no liability.

Shampoo and soap

The soap dispenser in your shower contains hair shampoo and shower gel. The dispenser on the sink contains hand wash soap.

Others

Sewing material, shoeshine utensils, toothpaste, toothbrushes, razors, Extra blankets and pillows etc. are available at the reception. A shoeshine machine is available at the reception.

Sports

Fishing, horseback riding, tennis, hiking, swimming, golf tournaments etc. ask at the reception, we will gladly give you information!

Towel Service

* Towels on the bathroom floor: please change

* Towels back on the holder: will be reused – for the sake of the environment!

SPA

Sauna is available free of charge daily from 4 to 8 p.m..

A bathrobe is available in your room. For only € 30,00 you can also purchase this. Slippers for € 3,00 are available at the reception.

Laundry Service

On the ground floor there is a laundry room with washing and drying machine. For a fee of € 5, - per washing or drying drum you can use them. On request we wash and iron your laundry. Prices can be found in the price list next to the safe in your closet.

Taxi/Cab

We will gladly order you a taxi, please allow approx. 20 minutes for the taxi to drive here.

Taxi Passau tel.: 0-0851/573 73 or 575 00

Hauzenberg tel.: 0-08586/976 899 mobil: 0-0160/82 46 899

Newspaper

The daily newspaper of the "Passauer Neue Presse" is available in the restaurant.

Cigarettes

can be found in the vending machine next to the reception.

Extra blankets and pillows

please request them at the reception.

Wake-up call

Please pick up the phone handset, select the wake-up button on your phone and enter the desired time, e.g. 7 o' clock = 0700 and hang up the phone again. Or announce your wake up time at the reception until 7 pm.

TV

Your room is equipped with a TV. The device is switched off.

Depending on the model you will find the on/ off switch on the right side or at the bottom. You can choose the following programs:

Fernsehen		Radio	
_1	Das Erste	34 ProSieben	67 Bayern 1
2	ZDF	35 kabel eins	68 Bayern 2
3	BR Fernsehen	36 SAT.1 Gold	69 BAYERN 3
4	WDR	37 Pro7 MAXX	70 BR-KLASSIK
5	NDR	38 VOX	71 BR Schlager
6	MDR Sachsen	39 NITRO	72 PULS
7	SWR Fernsehen	40 TELE 5	73 BR-Heimat
8	hr-fernsehen	41 KiKA HD	74 BR24
9	rbb Brandenburg	42 Disney Channel	75 Fritz
10	NIEDERBAYERN TV	43 NICK/CC+1	76 ANTENNE BAYERN
11	Arte	44 Comedy Central	77 Klassik Radio
12	3sat	45 SIXX	78 Radio Paloma
13	ARD alpha	46 münchen.tv	79 hr1
14	ONE	47 rfo Oberbayern	80 hr2
15	ZDFinfo	48 Franken Plus	81 hr3
16	zdf_neo	49 EURONEWS GERMAN	82 MDR SACHSEN DD
17	ServusTV	50 BBC WORLD	83 MDR KULTUR
18	ORF1	51 CNN Int.	84 MDR JUMP
19	ORF2	52 CNBC	85 MDR KLASSIK
20	ORF III	53 NHK WORLD-JPN	86 NDR 2 NDS
21	ORF Sport+	54 EURONEWS FRENCH	87 Bremen Eins
22	Eurosport 1	55 France 24 (en Francais)	88 Bremen Zwei
23	SPORT1	56 France 24 (in English)	
24	Ntv	57 TV5MONDE EUROPE	
25	phoenix	58 Channel21	
26	WELT	59 DELUXE MUSIC	
27	N24 DOKU	60 M1	
28	DMAX	61 M2	
29	SAT.1 Bayern	62 Duna	
30	RTI1	63 M4 Sport	
31	RTLZWEI	64 M5	
32	SUPER RTL	65 EBS	
33	RTLup	66 EBS+	

Phone Guide

internal

191 reception 115 restaurant

Telefon Quick Guide



Keys

- Reception
- Restaurant
- Waking up key
- Piet's Taxi
- Set key
- 6 Up key
- Down key
- 8 OK key (dial number displayed)
- 9 Loud key
- 10 Loudspeaker key (handsfree)
- 11 Quiet key
- 12 Shift key
- 13 Mute key
- 14 Recall key
- 15 Redial key

Making calls



Lift handset, dial number.



Dial numbe<u>r (yo</u>u can lete wrongly entered digits with wand then enter the correct digit) and press the OK key. After 2 seconds the number is dialled. Lift the handset if you want to talk via the

Activating/deactivating handsfree talking

- Activating during a call via the handset:

With the Loudspeaker key pressed replace the handset.

• Activating before dialling the number:



Before dialling: hold down the Loudspeaker key until you can hear the dialling tone.

Deactivating handfree talking



Lift the handset during the call.

Redialling the last number dialled



Lift the handset and press the last number redial key. The last number dialled is redialled immediately.

room No. 1 - 6 / tel. No. 101 - 106 room No. 21 - 37 / tel. No. 121 - 137

external O office call is fetched, then desired desired call numbers,

1 unit costs € -, 15

telephone dialing

0-08501/9131-3 reception 0-08501/9131-101 z.B. room No. 1 0-08501/9131-137 z.B. room No. 37

phone assistance national 0-11833

international 0-11834

0-110 emergency call police

> ambulance, fire 0-112