

## HOTEL INFORMATION



### **Arrival**

Your room is available from 2 pm – just relax and feel right at home at this place!

### **Departure**

May we ask you to vacate your room by 10.30 am? Many Thanks! You are welcome to leave your luggage at the reception. Late Check Out can be booked depending on availability.

### **Address**

**ANETSEDER Landhotel & Lofts / Raßbach 8 / D - 94136 Thyrnau / phone: +49 (0) 8501/91313**

### **Adapter**

No problem, you can borrow an adapter plug from us. Please contact the reception.

### **Doctor**

If you need a doctor please contact the reception or directly:

**Dr. med. Hirz** tel.: 08586/1321  
Marktplatz 9 a, 94051 Hauzenberg

### **Dentist**

**Seidl & Marienfeld,** tel.: 08501/1555  
Lambergstraße 11, Thyrnau

### **Pharmacy**

**Blaue-Apotheke** tel.: 0851/943520  
Alte Straße 69, 94034 Passau  
**Bayerwald-Apotheke** tel: 08586/1566  
Marktplatz 1, Hauzenberg

**IN CASE OF EMERGENCIES, CALL EMERGENCY DOCTOR/EMSCUTIVE SERVICE NUMBER 112!**

### **Bathrobe**

A bathrobe is provided in your room.

### **Bank**

Sparkasse Thyrnau, Raiffeisenbank Thyrnau and Kellberg, Deutsche Bank, Dresdner Bank etc. in Passau

### **Bed linen**

On request we change your bed linen - also daily.

### **Complaints**

We are very sorry if something is not up to our high standards. Please let us know immediately at the reception so that we can clarify and improve.

### **Fax**

Our fax number is +49 (0) 8501/91314 Your faxes are available at the reception. Do you want to send a fax? The reception will fax it for you.

### **Fishing**

Enjoy the tranquility of the idyllic fish pond 'Eggersdorfer Weiher'. Fishing license required.

### **Fitness**

Our gym provides 'technogym' fitness devices.

### **Photocopies**

Our reception will be pleased to help you.

### **Buffet Breakfast**

We offer you an extensive breakfast buffet from 7 to 10 am in the restaurant. Breakfast is exclusively for breakfast. Please don't take anything to the room or outside. If requested, our kitchen team will prepare some packed lunch for you.

### **Key Card**

Your room key will also open our entrance on the restaurant terrace, because the main entrance will be closed from 8 pm on overnight.

So always make sure, that you have your key card with you.

### **Shoe Shine**

In the lobby area you'll find a shoe polish machine.

### **Luggage Service**

On request, we bring your luggage to your room.

### **Towels**

Please put your used towels on the bathroom floor so our housekeeping will change them for fresh towels.

### **Golf**

- Driving range (day ticket)	€ 9,00	
- 1 ball coin approx. 40 balls per basket	€ 3,00	
- Greenfee Mon - Sun (day ticket)	€ 90,00	discounted for hotel guests € 45,00
- 6-hole golf course including range fee	€ 35,00	discounted for hotel guests € 30,00
- 9-hole golf course including range fee	€ 45,00	discounted for hotel guests € 35,00

Course license or handicap certificate is required. Please contact the reception, before you leave for the golf course. Golf bags can be stored in our garage opposite the golf buggy's.

(The garage is locked at night, however we assume no liability!)

### **Golf Lessons**

Can be booked at the reception. Our PRO Hugo del Cerro v. Scharn offers 50 minutes for € 75,00.

**Indoor Golf**

Experience golf in a new way on the 27 most beautiful golf courses in the world. 60 minutes / € 40,00  
info and registration at the reception.

**Slippers**

Slippers are available at the reception for € 3,00 per pair

**Night Entrance**

We close the front door at the main entrance at about 8 p.m.. Should you be absent, we ask you to take your room key with you. This locks the main entrance on the terrace/restaurant. Just hold the key card against the silver box, left from the front door of the terrace to restaurant.

**Repairs**

If you have any technical problems concerning your room, please contact the reception.

**Care Products**

Toothbrush, toothpaste a.s.o. can be purchased in the golf shop at the reception

**Internet / Wireless LAN**

It's for free – without any password – just enter 'WLAN Gäste'

**Ticket Service**

Our reception will provide help for getting some information and tickets for events, cruises a.s.o.

**SPA Treatments**

Please contact our reception for appointments for various treatments like full or half body massage, ayurveda treatments a.s.o.

**Pillows**

An additional pillow can be placed in your room on request.

**Mail**

You are welcome to hand over letters and postcards for sending to your "loved ones" at the reception.

**Post office Thyrnau** (Edeka-market)

Mon – Fri 8 am – 6 pm

**IT support service**

We are here to help. Please ask the reception we will help you wherever we can.

**Umbrella**

At the reception you can borrow an umbrella or in our golf shop you can buy umbrellas for sale.

**Restaurant Bill**

You are welcome to pay your daily restaurant consumption at departure. Please inform the service staff of your name or room number before ordering. Please check and sign the restaurant receipt. Our service staff will be happy to help you with further questions.

### **Room Service**

We are happy to serve you food and drinks from 7am to 7pm in your room. Room service charge per service € 3,--

### **Kitchen**

If you have a special request, please let us know in the service or the kitchen!

### **Church Service:**

#### **St. Blasius Kirche, Kellberg**

Fri 7 pm

Sun 8.45 am

#### **Klosterkirche Thyrnau**

Sun 7.30 pm

Fri 7 pm

#### **Franz-Xaver Kirche, Thyrnau**

Thu 7 pm

Sun 10.15 am

#### **Protestant worship, St. Johannes**

Passau, Grubweg

Sun 10.30 am

### **Sewing Equipment**

The reception is equipped with sewing utensils.

### **Payment**

Your invoice can be payed at the reception at departure by cash or credit card (Visa or Mastercard)

### **Stamps**

Stamps are available at the reception.

### **Books**

On first floor there is a small library – free of charge.

### **Ironing**

On the ground floor is an iron and laundry room for guests. Ironing board and iron are available.

### **Meal Hours**

Buffet Breakfast 7 to 10 am

Lunch/Dinner 2 to 8 pm

Half Board Menu 6 to 7.30 pm

### **Tablet**

Subject to availability, you can borrow a tablet for a fee. Just ask at the reception!

### **Safe**

There is a room safe in your closet. Please observe the instructions for use and deposit your valuables there. For stolen valuables (jewelry, cash, etc.) in your room, we assume no liability.

### **Shampoo and soap**

The soap dispenser in your shower contains hair shampoo and shower gel. The dispenser on the sink contains hand wash soap.

### **Others**

Sewing material, shoeshine utensils, toothpaste, toothbrushes, razors, Extra blankets and pillows etc. are available at the reception. A shoeshine machine is available at the reception.

### **Sports**

Fishing, horseback riding, tennis, hiking, swimming, golf tournaments etc. ask at the reception, we will gladly give you information!

### **Towel Service**

- \* Towels on the bathroom floor: please change
- \* Towels back on the holder: will be reused – for the sake of the environment!

### **SPA**

Sauna is available free of charge daily from 4 to 8 p.m..

A bathrobe is available in your room. For only € 30,00 you can also purchase this. Slippers for € 3,00 are available at the reception.

### **Laundry Service**

On the ground floor there is a laundry room with washing and drying machine. For a fee of € 5, - per washing or drying drum you can use them. On request we wash and iron your laundry. Prices can be found in the price list next to the safe in your closet.

### **Taxi/Cab**

We will gladly order you a taxi, please allow approx. 20 minutes for the taxi to drive here.

Taxi	Passau	tel.: 0-0851/573 73 or 575 00
	Hauzenberg	tel.: 0-08586/976 899 mobil: 0-0160/82 46 899

### **Newspaper**

The daily newspaper of the "Passauer Neue Presse" is available in the restaurant.

### **Cigarettes**

can be found in the vending machine next to the reception.

### **Extra blankets and pillows**

please request them at the reception.

### **Wake-up call**

Please pick up the phone handset, select the wake-up button on your phone and enter the desired time, e.g. 7 o' clock = 0700 and hang up the phone again. Or announce your wake up time at the reception until 7 pm.

## TV

Your room is equipped with a TV. The device is switched off.

Depending on the model you will find the on/ off switch on the right side or at the bottom. You can choose the following programs:

Fernsehen		Radio
1 Das Erste	34 ProSieben	67 Bayern 1
2 ZDF	35 kabel eins	68 Bayern 2
3 BR Fernsehen	36 SAT.1 Gold	69 BAYERN 3
4 WDR	37 Pro7 MAXX	70 BR-KLASSIK
5 NDR	38 VOX	71 BR Schlager
6 MDR Sachsen	39 NITRO	72 PULS
7 SWR Fernsehen	40 TELE 5	73 BR-Heimat
8 hr-fernsehen	41 KiKA HD	74 BR24
9 rbb Brandenburg	42 Disney Channel	75 Fritz
10 NIEDERBAYERN TV	43 NICK/CC+1	76 ANTENNE BAYERN
11 Arte	44 Comedy Central	77 Klassik Radio
12 3sat	45 SIXX	78 Radio Paloma
13 ARD alpha	46 münchen.tv	79 hr1
14 ONE	47 rfo Oberbayern	80 hr2
15 ZDFinfo	48 Franken Plus	81 hr3
16 zdf_neo	49 EURONEWS GERMAN	82 MDR SACHSEN DD
17 ServusTV	50 BBC WORLD	83 MDR KULTUR
18 ORF1	51 CNN Int.	84 MDR JUMP
19 ORF2	52 CNBC	85 MDR KLASSIK
20 ORF III	53 NHK WORLD-JPN	86 NDR 2 NDS
21 ORF Sport+	54 EURONEWS FRENCH	87 Bremen Eins
22 Eurosport 1	55 France 24 (en Francais)	88 Bremen Zwei
23 SPORT1	56 France 24 (in English)	
24 Ntv	57 TV5MONDE EUROPE	
25 phoenix	58 Channel21	
26 WELT	59 DELUXE MUSIC	
27 N24 DOKU	60 M1	
28 DMAX	61 M2	
29 SAT.1 Bayern	62 Duna	
30 RTI1	63 M4 Sport	
31 RTLZWEI	64 M5	
32 SUPER RTL	65 EBS	
33 RTLup	66 EBS+	

## Phone Guide

internal

191 reception  
115 restaurant

## Telefon Quick Guide



### Keys

- 1 Reception
- 2 Restaurant
- 3 Waking up key
- 4 Piet's Taxi
- 5 Set key
- 6 Up key
- 7 Down key
- 8 OK key (dial number displayed)
- 9 Loud key
- 10 Loudspeaker key (handsfree)
- 11 Quiet key
- 12 Shift key
- 13 Mute key
- 14 Recall key
- 15 Redial key

room No. 1 – 6 / tel. No. 101 – 106  
room No. 21 – 37 / tel. No. 121 – 137

external

**0 office call is fetched, then desired desired call numbers,  
1 unit costs € -, 15**

### telephone dialing

0-08501/9131-3  
0-08501/9131-101  
0-08501/9131-137

### reception

z.B. room No. 1  
z.B. room No. 37

phone assistance

national 0-11833  
international 0-11834

emergency call

police 0-110  
ambulance, fire 0-112

### Making calls

  Lift handset, dial number.

or ...

   Dial number (you can lete wrongly entered digits with  and then enter the correct digit) and press the OK key.  
After 2 seconds the number is dialled.  
Lift the handset if you want to talk via the handset.

### Activating/deactivating handsfree talking

◆ Activating during a call via the handset:

  With the Loudspeaker key pressed replace the handset.

◆ Activating before dialling the number:

 Before dialling: hold down the Loudspeaker key until you can hear the dialling tone.

◆ Deactivating handsfree talking

 Lift the handset during the call.

### Redialling the last number diallec

  Lift the handset and press the last number redial key. The last number dialled is redialled immediately.