

### arrivals

Surely you are tired from your journey - rest and feel right at home with us!

### departure

You are leaving us again? ... that's a shame! May we ask you to vacate your room by 10.30 am? Many Thanks! You are welcome to leave your luggage at the reception. Late departures from room will be charged the day rate. Thank you for your understanding.

### address

Our address is: **Golf- u. Landhotel Anetseder**  
**Raßbach 8**  
**D - 94136 Thyrnau**  
**phone: +49 (0) 8501/91313**

### adapter

If you have electronic devices or mobile phones with you and the plug does not fit into our sockets. No problem, you can borrow an adapter plug from us. Please contact the reception.

### doctor

If you need a doctor in urgent cases, please contact the reception or directly:

### doctor

<b>Josef Hirz</b>	tel.: 08586/1321	Mon – Fri	7.30 - 13.00 a.m.
Poststr. 9, 94051 Hauzenberg		Mon + Thur	4.00 - 6.30 p.m.

### dentist

<b>Dr. Seidl,</b>	tel.: 08501/1555	Mon - Fri	8.00 - 12.00 a.m.
Lambergstraße 11, Thyrnau		Mon, Wed, Thur	2.00 - 6.00 p.m.
		Tue	4.00 - 8.00 p.m.

### pharmacy

Schulberg-Apotheke	tel.: 0851/943520	Mon – Fri	8.00 a.m. - 6.00 p.m.
Dr.–Fritz-Ebbert-Str. 1, Grubweg		Sat	8.30 a.m. - 12.30 a.m.

Bayerwald-Apotheke	tel: 08586/1566	Mon – Thu	8.00 a.m. - 1.00 p.m.
			2.00 p.m. - 6.00 p.m.
Marktplatz 1, Hauzenberg		Fri	8.00 a.m. - 6.00 p.m.
		Sat	8.00 a.m. - 12.00 a.m.

### bathrobe

A bathrobe is provided in your room.

### bank

Sparkasse in Thyrnau; Raiffeisenbank in Thyrnau and Kellberg  
Deutsche Bank, Dresdner Bank etc. in Passau

### bed linen

On request we change your bed linen - also daily.

**complaints**

"Nobody is perfect!" Please excuse us if something is not up to our high standards. Please let us know immediately at the reception so that we can clarify and improve it.

**fax**

Our fax number is +49 (0) 8501 / 91314 Your faxes are available at the reception. Do you want to send a fax? The reception will happily fax it for you.

**fishing**

Enjoy the tranquility of the idyllic fish pond. Fishing license required. You can get information at the reception.

**fitness**

Fitness is the basis for your well-being. Use our 'technogym' fitness devices in the gym.

**photocopies**

Our reception will be pleased to help you.

**breakfast buffet**

We offer you an extensive breakfast buffet from 7 to 10 a.m. in the restaurant. The breakfast buffet is exclusively for breakfast. It is not permitted to take anything to the room or outside. If requested, the kitchen will be happy to prepare a packed lunch.

**key**

Your room key is at the same time door key. Night entrance on terrace/restaurant. If you come back after 9 p.m. please take your key with you.

**shoe shine**

At the reception there is a shoe polish machine.

**luggage service**

On request, we bring your luggage for you from / to the room / car.

**towels**

You want fresh towels? Please put your used towels on the floor, we will change them for new towels.

## TV

Your room is equipped with a color TV. The device is switched off.

Depending on the model you will find the on/ off switch on the right side or at the bottom. You can choose the following programs:

1	ARD	39	VOX	<u>RADIO</u>
2	ZDF	40	NITRO	76 Bayern 1
3	BR3	41	Tele 5	77 Bayern 2
4	WDR	42	KiKa	78 Bayern 3
5	NDR	43	Disney Channel	79 BR Klassik
6	MDR	44	Nickelodeon	80 BS Aktuell
7	SWR	45	ComedyCentral	81 Bayern 5
8	HR	46	Sixx	82 Puls
9	RBB	47	MünchenTV	83 BR Heimat
10	TRP1	48	rfo Oberbayern	84 B5 plus
11	Arte	49	Ulm Allgäu	85 Fritz
12	3Sat	50	Franken TV	86 Antenne Bayern
13	ARD alpha	51	Ostbayern TV	87 Klassik Radio
14	ONE	52	Oberpfalz TV	88 Radio Paloma
15	ZDF Info	53	Euro News	89 HR 1
16	ZDF NEO	54	BBC World	90 HR 2
17	ServusTV	55	CNN	91 HR 3
18	ORF1	56	DW English	92 MDR Sachsen
19	ORF2	57	CNBC	93 MDR Kultur
20	ORF3	58	BBC World	94 MDR Jump
21	ORF Sport+	59	NHK World	95 MDR Klassik
22	Eurosport	60	Russia Today	96 NDR 2
23	Sport 1	61	Euronews Franz.	97 N-Joy
24	Sky Sport News	62	Franze24 Franz.	98 NDR 1
25	ntv	63	Franze24 Engl.	99 Bremen 1
26	Phoenix	64	Franze24 Arab.	100 Bremen 2
27	Welt	65	TV5 Europe	
28	N24 Doku	66	TVE international	
29	DMAX	67	Channel 24	
30	Sat1	68	Deluxe Musik	
31	RTL	69	M1 Europe	
32	RTL II	70	M2 Europe	
33	SuperRTL	71	Duna TV	
34	RTLplus	72	M4 Sport	
35	Pro7	73	M5 Europe	
36	Kabel 1	74	ESB HD	
37	Sat1 Gold	75	ESB+ HD	
38	Pro7Maxx			

## **golf**

- Driving range (day ticket) € 7,50
- 1 ball mark approx. 40 balls € 2,50
- Greenfee Mon - Sun (day ticket) € 80,00 **for house guests € 40,00**
- 6-hole golf course including range fee € 30,00 **for house guests € 25,00**
- 9-hole golf course including range fee € 40,00 **for house guests € 30,00**

The greenfee also includes the range fee.

Course license or handicap certificate is required. Please contact the reception, before you go to the course. You can park your golf bags in the underground garage with the golf buggy's.  
(The garage is locked at night, however we assume no liability!)

## **golf lessons**

can be booked at the reception. Headpro Michael Westall 45 minutes / € 58,00

## **golf simulator**

Experience golf in a new way on the 27 most beautiful golf courses in the world. 55 minutes / € 18,00  
info and registration at the reception.

## **slippers**

slippers are available at the reception for only € 3,00/ pair

## **night entrance**

We close the front door at the main entrance at about 9 p.m.. Should you be absent, we ask you to take your room key with you. This locks the main entrance on the terrace/restaurant. Just hold the key card against the silver box, left from the front door of the terrace to restaurant.

## **hotel repairs**

If you have technical problems in your room, please contact the reception.

## **hygiene products**

Toothbrush, toothpaste, etc. ... can be purchased in the golf shop at the reception

## **internet / Wireless LAN**

it' s for free – without any password – just enter 'WLAN Gäste'

## **ideas**

Do you have any ideas to improve our service? We are grateful for any suggestion!

## **ticket sales and ticket service**

We are happy to order tickets for events, shipping etc. for you.

## **cosmetics facial- and body treatments**

are offered by our beauticians. You will receive classic massages, Dorn Breuss, Akupunkt- and Ayurveda massages expertly from our therapists. Registration and appointment for all applications at the reception.

## **pillow**

An additional pillow can be placed on request in your room.

**post**

You will receive your mail at the reception. You are welcome to hand over letters and postcards to your "loved ones" at the reception. Dial numbers, per unit € 0,15

**Post office Kellberg** (in the edeka-market)

Mon – Fri 7 a.m – 6 p.m. / Sat 7 – 12 a.m.

**Post office Thyrnau** (in the edeka-market)

Mon – Fri 8 a.m. – 6 p.m. / Sat 8 a.m. – 1 p.m.

**Postcards**

are available at the reception.

**qualified IT support service**

We are here to help. Please ask the reception we will help you wherever we can.

**umbrella**

At the reception you can borrow an umbrella or in our golf shop you can buy umbrellas for sale.

**restaurant bill**

You are welcome to pay your daily restaurant bills at the end of your holiday with the total bill.

Please inform the service staff of your name or room number before ordering. Please do not forget to sign the restaurant receipt for your bill! Our service staff will be happy to help you with further questions.

**cleaning**

Your room will be cleaned daily.

**room service**

We are happy to serve you food and drinks from 7am to 7pm in your room. Room service charge per service € 3,--

**kitchen**

If you have a special request, please let us know in the service or the kitchen!

**church Catholic worship:****St. Blasius Kirche, Kellberg**

Fri 7 p.m.

Sun 9 a.m.

**Franz-Xaver Kirche, Thyrnau**

Thu 7 p.m.

Sun 10 a.m.

**Klosterkirche Thyrnau**

Sun 7.30 p.m.

Fri 7 p.m.

**Protestant worship, St. Johannes**

Passau, Grubweg

Sun 10.30 a.m.

**children**

there is a playground in front of the house. Parents please be responsible for your children. Please take good care of the facility. Please take precautions of the nearby road and of the golf course! We ask the parents to have supervision of the children and please consider the golfers!

**boredom**

certainly not with us! Just enjoy your vacation time with the motto:

**"Do everything and do nothing!"**

**forgot charging cable for mobile phone?**

No problem! Charging cable/ adapter is available at the reception

**nature**

With us, in the wonderful climate of the Bavarian Forest body and mind relax the best. Let nature work on you and recharge your batteries for the busy everyday life!

**sewing service**

You lost a button? The reception is equipped with sewing utensils.

**attractions**

Our reception will be happy to give you information about the sights in our area. Sufficient brochure material can be found at the reception.

**payment**

You have the possibility to charge the following services to your room; reception, restaurant, golf shop, green fee and wellness. Please provide your name or room number known before ordering! If something is unclear, please notify us immediately at the reception. A positive completion of your complaint is no longer possible days later. The room or apartment can be paid in cash or by debit card.

**stamps**

Stamps are available at the reception.

**books**

At the reception there is a small library. This can be used free of charge.

**iron**

On the ground floor is an iron and laundry room for guests. Ironing board and iron are available.

**mealtimes**

A rich, vital breakfast buffet awaits you from 7 to 10 a.m.. Please choose to your heart's content - enjoy a good, healthy breakfast in peace, is the best start to a happy and sporty day! Our kitchen provides meals from 01.30 to 8 p.m. In the afternoon we spoil you with our homemade cakes, pies or snacks.

**tablet**

Subject to availability, you can borrow a tablet for a fee. Just ask at the reception!

**safe**

There is a safe in your wardrobe. Please observe the instructions for use and deposit your valuables there. For stolen valuables (jewelry, cash, etc.) in your room, we assume no liability.

**safe and deposit possibility**

A safe is in your closet. For your luggage we have a deposit possibility at the reception.

**shampoo and soap**

The soap dispenser in your shower contains hair shampoo and shower gel. The dispenser on the sink contains hand wash soap.

**others**

Sewing material, shoeshine utensils, toothpaste, toothbrushes, razors, Extra blankets and pillows etc. are available at the reception. A shoeshine machine is available at the reception.

### **service**

Our service team wants to pamper you as your hosts. A well-stocked wine cellar and beautiful fruit and brandies, as well as full range of Innstadt beers from Passau complement the delicacies from the kitchen.

### **sports**

Fishing, horseback riding, tennis, hiking, swimming, golf tournaments etc. ask at the reception, we will gladly give you information!

### **environment**

Can you imagine how many tons of towels are washed unnecessarily every day in every hotel in the world, and how much water is wasted? Please help us to reduce these quantities.

### **please decide:**

- \* Towels thrown in the bath or shower:                      please change
- \* Towels back on the holder:                                      will be reused – for the sake of the environment!

### **SPA**

The SPA is available free of charge daily from 4 to 8 p.m..

A bathrobe is available in your room. For only € 30,00 you can also purchase this. Bathing shoes for € 3,00 are available at the reception. **Please be careful with the towels, the environment thanks you!**

### **to wash**

On the ground floor there is a laundry room with washing and drying machine. For a fee of € 4, - per washing or drying drum you can use them. On request we wash and iron your laundry. Prices can be found in the price list next to the safe in your closet.

### **taxi**

We will gladly order you a taxi; Pre-orders are possible.

taxi	Passau	tel.: 0-0851/573 73 or 575 00
	Hauzenberg	tel.: 0-08586/976 899 mobil: 0-0160/82 46 899

### **Health**

If you are feeling unwell? Come to the reception - maybe we can help you!

### **newspaper**

The daily newspaper of the "Passauer Neue Presse" is available in the restaurant.

### **cigarettes**

can be found in the vending machine next to the reception.

### **extra blankets and pillows**

please request them at the reception.

### **wake-up call**

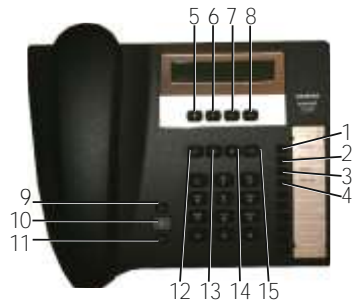
If you require a wake up call! Please pick up the handset, select the wake-up button on your phone and enter the desired time, e.g. 7 o' clock = 0700 and hang up the phone again. Or announce your wake up time at the reception until 8 o'clock.

## telefon

### internal

**191 reception**  
**115 restaurant**







## Telefon Quick Guide







### Keys

- 1 Reception
- 2 Restaurant
- 3 Waking up key
- 4 Piet's Taxi
- 5 Set key
- 6 Up key
- 7 Down key
- 8 OK key (dial number displayed)
- 9 Loud key
- 10 Loudspeaker key (handsfree)
- 11 Quiet key
- 12 Shift key
- 13 Mute key
- 14 Recall key
- 15 Redial key



### Making calls

-   Lift handset, dial number.
- or ...
-    Dial number (you can lete wrongly entered digits with  and then enter the correct digit) and press the OK key. After 2 seconds the number is dialled. Lift the handset if you want to talk via the handset.

### Activating/deactivating handsfree talking

- ◆ Activating during a call via the handset:  
 +  With the Loudspeaker key pressed replace the handset.
- ◆ Activating before dialling the number:  
 Before dialling: hold down the Loudspeaker key until you can hear the dialling tone.
- ◆ Deactivating handfree talking  
 Lift the handset during the call.

### Redialling the last number dialled

-   Lift the handset and press the last number redial key. The last number dialled is redialled immediately.

room No. 1 – 6 / tel. No. 101 – 106  
room No. 21 – 37 / tel. No. 121 – 137

### external

**0 office call is fetched, then desired desired call numbers,  
1 unit costs € -, 15**

#### telephone dialing

**0-08501/9131-3**  
**0-08501/9131-101**  
**0-08501/9131-137**

#### reception

**z.B. room No. 1**  
**z.B. room No. 37**

### phone assistance

**national 0-11833**  
**international 0-11834**

### emergency call

**police 0-110**  
**ambulance, fire 0-112**

### at the end

If you notice any shortcomings in a room. Please let us know, they will be taken care of as soon as possible.

### time

...have time for yourself ... and for others too; relax your soul - this is your holiday !!! In this spirit, we wish you sunny days with us in "raßbach"!