

arrivals

Surely you are tired from your journey - rest and feel right at home with us!

departure

You are leaving us again? ... that's a shame! May we ask you to vacate your room by 10.30 am? Many Thanks! You are welcome to leave your luggage at the reception. Late departures from room will be charged the day rate. Thank you for your understanding.

address

Our address is: **Golf- u. Landhotel Anetseder
Raßbach 8
94136 Thyrnau
telefon: 08501/91313**

adapter

If you have electronic devices or mobile phones with you and the plug does not fit into our sockets. No problem, you can borrow an adapter plug from us. Please contact the reception.

doctor

If you need a doctor in urgent cases, please contact the reception or directly:

doctors (phone code 0-08501)

Dr. Andrea Schmid	tel: 655	Mon - Fri 8 – 12 a.m.
Kurpromenade 12, Kellberg		Tue 4 – 6 p.m.

Dr. Eberhard Ellscheid	tel.: 1350	Mon - Fri 8 – 12 a.m.
Hofmarkplatz 1, Thyrnau		Mon + Thur 3 – 6 p.m.

dentist

Dr. Seidl,	tel.: 1555	Mon - Fri 8 – 12 a.m.
Lambergstraße 11, Thyrnau		Mon, Wed, Thur 2 – 6 p.m., Tue 4 – 8 p.m.

pharmacy

Schulberg-Apotheke	tel.: 0851/943520	Mon – Fri 8 a.m. - 6 p.m.
Dr.–Fritz-Ebbert-Str. 1, Grubweg		Sat 8.30 - 12.30 a.m.

Bayerwald-Apotheke	tel: 08586/1566	Mon - Thu 8 a.m. – 1 p.m., 2 – 6 p.m.
Marktplatz 1, Hauzenberg		Fri 8 a.m. – 6 p.m. / Sat 8 – 12 a.m.

bathrobe

A bathrobe is provided in your room.

bank

Sparkasse in Thyrnau; Raiffeisenbank in Thyrnau and Kellberg
Deutsche Bank, Dresdner Bank etc. in Passau

bed linen

On request we change your bed linen - also daily.

complaints

"Nobody is perfect!" Please excuse us if something is not up to our high standards. Please let us know immediately at the reception so that we can clarify and improve it.

fax

Our fax number is +49 (0) 8501 / 91314 Your faxes are available at the reception. Do you want to send a fax? The reception will happily fax it for you.

fishing

Enjoy the tranquility of the idyllic fish pond. Fishing license required. You can get information at the reception.

fitness

Fitness is the basis for your well-being. Use our 'technogym' fitness devices in the gym.

photocopies

Our reception will be pleased to help you.

breakfast buffet

We offer you an extensive breakfast buffet from 7 to 10 o'clock in the restaurant. The breakfast buffet is exclusively for breakfast. It is not permitted to take anything to the room or outside. If requested, the kitchen will be happy to prepare a packed lunch.

key

Your room key is at the same time door key. Night entrance on terrace/restaurant. If you come back after 9 p.m. please take your key with you.

shoe shine

At the reception there is a shoe polish machine.

luggage service

On request, we bring your luggage for you from / to the room / car.

towels

You want fresh towels? Please put your used towels on the floor, we will change them for new towels.

TV

Your room is equipped with a color TV. The device is switched off.

Depending on the model you will find the on/ off switch on the right side or at the bottom. You can choose the following programs:

1 ARD	39 VOX	<u>RADIO</u>
2 ZDF	40 NITRO	76 Bayern 1
3 BR3	41 Tele 5	77 Bayern 2
4 WDR	42 KiKa	78 Bayern 3
5 NDR	43 Disney Channel	79 BR Klassik
6 MDR	44 Nickelodeon	80 BS Aktuell
7 SWR	45 ComedyCentral	81 Bayern 5
8 HR	46 Sixx	82 Puls
9 RBB	47 MünchenTV	83 BR Heimat
10 TRP1	48 rfo Oberbayern	84 B5 plus
11 Arte	49 Ulm Allgäu	85 Fritz
12 3Sat	50 Franken TV	86 Antenne Bayern
13 ARD alpha	51 Ostbayern TV	87 Klassik Radio
14 ONE	52 Oberpfalz TV	88 Radio Paloma
15 ZDF Info	53 Euro News	89 HR 1
16 ZDF NEO	54 BBC World	90 HR 2
17 ServusTV	55 CNN	91 HR 3
18 ORF1	56 DW English	92 MDR Sachsen
19 ORF2	57 CNBC	93 MDR Kultur
20 ORF3	58 BBC World	94 MDR Jump
21 ORF Sport+	59 NHK World	95 MDR Klassik
22 Eurosport	60 Russia Today	96 NDR 2
23 Sport 1	61 Euronews Franz.	97 N-Joy
24 Sky Sport News	62 Franze24 Franz.	98 NDR 1
25 ntv	63 Franze24 Engl.	99 Bremen 1
26 Phoenix	64 Franze24 Arab.	100 Bremen 2
27 Welt	65 TV5 Europe	
28 N24 Doku	66 TVE international	
29 DMAX	67 Channel 24	
30 Sat1	68 Deluxe Musik	
31 RTL	69 M1 Europe	
32 RTL II	70 M2 Europe	
33 SuperRTL	71 Duna TV	
34 RTLplus	72 M4 Sport	
35 Pro7	73 M5 Europe	
36 Kabel 1	74 ESB HD	
37 Sat1 Gold	75 ESB+ HD	
38 Pro7Maxx		

golf

- Driving range (day ticket) € 7,50
- 1 ball mark approx. 40 balls € 2,50
- Greenfee Mon - Sun (day ticket) € 80,00 for house guests € 40,00
- 6-hole golf course including range fee € 30,00 for house guests € 25,00
- 9-hole golf course including range fee € 40,00 for house guests € 30,00

The greenfee also includes the range fee.

Course license or handicap certificate is required. Please contact the reception, before you go to the course. You can park your golf bags in the underground garage with the golf buggy's.
(The garage is locked at night, however we assume no liability!)

golf lessons

can be booked at the reception. Headpro Michael Westall 45 minutes / € 58,00

golf simulator

Experience golf in a new way on the 27 most beautiful golf courses in the world. 55 minutes / € 18,00
info and registration at the reception.

slippers

slippers are available at the reception for only € 3,00/ pair

night entrance

We close the front door at the main entrance at about 9 p.m.. Should you be absent, we ask you to take your room key with you. This locks the main entrance on the terrace/restaurant. Just hold the key card against the silver box, left from the front door of the terrace to restaurant.

hotel repairs

If you have technical problems in your room, please contact the reception.

hygiene products

Toothbrush, toothpaste, etc. ... can be purchased in the golf shop at the reception

internet / Wireless LAN

it' s for free – without any password – just enter 'WLAN Gäste'

ideas

Do you have any ideas to improve our service? We are grateful for any suggestion!

ticket sales and ticket service

We are happy to order tickets for events, shipping etc. for you.

cosmetics facial- and body treatments

are offered by our beauticians. You will receive classic massages, Dorn Breuss, Akupunkt- and Ayurveda massages expertly from our therapists. Registration and appointment for all applications at the reception.

pillow

An additional pillow can be placed on request in your room.

post

You will receive your mail at the reception. You are welcome to hand over letters and postcards to your "loved ones" at the reception. Dial numbers, 1 unit costs € 0,15

Post office Kellberg (in the edeka-market)

Mon – Fri 7 a.m – 6 p.m. / Sat 7 – 12 a.m.

Post office Thyrnau (in the edeka-market)

Mon – Fri 8 a.m. – 6 p.m. / Sat 8 a.m. – 1 p.m.

Postcards

are available at the reception.

qualified IT support service

We are here to help. Please ask the reception we will help you wherever we can.

umbrella

At the reception you can borrow an umbrella or in our golf shop you can buy umbrellas for sale.

restaurant bill

You are welcome to pay your daily restaurant bills at the end of your holiday with the total bill.

Please inform the service staff of your room number before ordering. Please do not forget to sign the restaurant receipt for your bill! Our service staff will be happy to help you with further questions.

cleaning

Your room will be cleaned daily.

room service

We are happy to serve you food and drinks from 7am to 7pm in your room. Room service charge per service € 3,--

kitchen

If you have a special request, please let us know in the service or the kitchen!

church Catholic worship:**St. Blasius Kirche, Kellberg**

Fri 7 o' clock

Sun 9 o' clock

Franz-Xaver Kirche, Thyrnau

Thu 7 o' clock

Sun 10 o' clock

Klosterkirche Thyrnau

Sun 7.30 o' clock

Fri 7 o' clock

Protestant worship, St. Johannes

Passau, Grubweg

Sun 10.30 o' clock

children

there is a playground in front of the house. Parents please be responsible for your children. Please take good care of the facility. Please take precautions of the nearby road and of the golf course! We ask the parents to have supervision of the children and please consider the golfers!

boredom

certainly not with us! Just enjoy your vacation time with the motto:

"Do everything and do nothing!"

forgot charging cable for mobile phone?

No problem! Charging cable/ adapter is available at the reception

nature

With us, in the wonderful climate of the Bavarian Forest body and mind relax the best. Let nature work on you and recharge your batteries for the busy everyday life!

sewing service

You lost a button? The reception is equipped with sewing utensils.

attractions

Our reception will be happy to give you information about the sights in our area. Sufficient brochure material can be found at the reception.

payment

You have the possibility to charge the following services to your room; reception, restaurant, golf shop, green fee and wellness. Please provide your room number known before ordering!

If something is unclear, please notify us immediately at the reception. A positive completion of your complaint is no longer possible days later. The room or apartment can be paid in cash or by debit card.

stamps

Stamps are available at the reception.

books

At the reception there is a small library. This can be used free of charge.

iron

On the ground floor is an iron and laundry room for guests. Ironing board and iron are available.

mealtimes

A rich, vital breakfast buffet awaits you from 7 to 10 o'clock. Please choose to your heart's content - enjoy a good, healthy breakfast in peace, is the best start to a happy and sporty day! Our kitchen provides dinner from 6 to 9 p.m. In the afternoon we spoil you with our homemade cakes, pies or snacks.

tablet

Subject to availability, you can borrow a tablet for a fee. Just ask at the reception!

safe

There is a safe in your wardrobe. Please observe the instructions for use and deposit your valuables there. For stolen valuables (jewelry, cash, etc.) in your room, we assume no liability.

safe and deposit possibility

A safe is in your closet. For your luggage we have a deposit possibility at the reception.

shampoo and soap

The soap dispenser in your shower contains hair shampoo and shower gel. The dispenser on the sink contains hand wash soap.

others

Sewing material, shoeshine utensils, toothpaste, toothbrushes, razors, Extra blankets and pillows etc. are available at the reception. A shoeshine machine is available at the reception.

service

Our service team wants to pamper you as your hosts. A well-stocked wine cellar and beautiful fruit and brandies, as well as full range of Innstadt beers from Passau complement the delicacies from the kitchen.

sports

Fishing, horseback riding, tennis, hiking, swimming, golf tournaments etc. ask at the reception, we will gladly give you information!

environment

Can you imagine how many tons of towels are washed unnecessarily every day in every hotel in the world, and how much water is wasted? Please help us to reduce these quantities.

please decide:

- * Towels thrown in the bath or shower: please change
- * Towels back on the holder: will be reused – for the sake of the environment!

SPA

The SPA is available free of charge daily from 4 to 9 o' clock.

A bathrobe is available in your room. For only € 30,00 you can also purchase this. Bathing shoes for € 3,00 are available at the reception. **Please be careful with the towels, the environment thanks you!**

to wash

On the ground floor there is a laundry room with washing and drying machine. For a fee of € 4, - per washing or drying drum you can use them. On request we wash and iron your laundry. Prices can be found in the price list next to the safe in your closet.

taxi

We will gladly order you a taxi; Pre-orders are possible.

taxi	Passau	tel.: 0-0851/573 73 or 575 00
	Hauzenberg	tel.: 0-08586/976 899 mobil: 0-0160/82 46 899

Health

If you are feeling unwell? Come to the reception - maybe we can help you!

newspaper

The daily newspaper of the "Passauer Neue Presse" is available in the restaurant.

cigarettes

can be found in the vending machine next to the reception.

extra blankets and pillows

please request them at the reception.

wake-up call

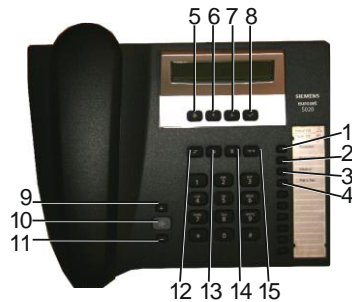
If you require a wake up call! Please pick up the handset, select the wake-up button on your phone and enter the desired time, e.g. 7 o' clock = 0700 and hang up the phone again. Or announce your wake up time at the reception until 8 o'clock.

telefon

internal

191 reception
115 restaurant

Telefon Quick Guide



Keys

- 1 Reception
- 2 Restaurant
- 3 Waking up key
- 4 Piet's Taxi
- 5 Set key
- 6 Up key
- 7 Down key
- 8 OK key (dial number displayed)
- 9 Loud key
- 10 Loudspeaker key (handsfree)
- 11 Quiet key
- 12 Shift key
- 13 Mute key
- 14 Recall key
- 15 Redial key

Making calls

- Lift handset, dial number.
- or ...
- Dial number (you can let wrongly entered digits with and then enter the correct digit) and press the OK key. After 2 seconds the number is dialled. Lift the handset if you want to talk via the handset.

Activating/deactivating handsfree talking

- ◆ Activating during a call via the handset:
 + With the Loudspeaker key pressed replace the handset.
- ◆ Activating before dialling the number:
 Before dialling: hold down the Loudspeaker key until you can hear the dialling tone.
- ◆ Deactivating handsfree talking
 Lift the handset during the call.

Redialling the last number dialled

- Lift the handset and press the last number redial key. The last number dialled is redialled immediately.

room No. 1 – 6 / tel. No. 101 – 106
room No. 21 – 37 / tel. No. 121 – 137

external

**0 office call is fetched, then desired desired call numbers,
1 unit costs € -, 15**

telephone dialing

0-08501/9131-3
0-08501/9131-101
0-08501/9131-137

reception

z.B. room No. 1
z.B. room No. 37

phone assistance

national 0-11833
international 0-11834

emergency call

police 0-110
ambulance, fire 0-112

at the end

If you notice any shortcomings in a room. Please let us know, they will be taken care of as soon as possible.

time

...have time for yourself ... and for others too; relax your soul - this is your holiday !!! In this spirit, we wish you sunny days with us in "raßbach"!